

Docket 19-05, Demurrage & Detention Comments

Samaritans International of Waxhaw

SAMARITANS INTERNATIONAL OF WAXHAW
8315 LANCASTER HWY
WAXHAW, NC 28173

Samaritans International of Waxhaw registered into the department of IRS as a 501C3 Nonprofit with EIN Number 27-0676533, Over 10 years we have been shipping to Latin America specifically to Nicaragua Country, during this period we have worked with different freight lines facing the same issues demurrage charges without any justice for us as customer.

1. Are the fees serving the purpose as financial incentives to keep cargo moving?

No they are not, because normally the freight lines charge us as demurrage even for days the government offices as well as freight line offices are closed we are being charged demurrage. Many times the freight line is in control of door to door delivery, by lack of coordination containers are not moved in a timely fashion. Once again they charge us demurrage for their lack of efficiency.

In the other hand the customs just work from Monday to Friday but Freight lines does not take this in consideration.