

From: [Lura Williams](#)
To: [Secretary](#)
Subject: RE: Hapag Lloyd's unfair practices in regards to Demurrage resubmitting
Date: Tuesday, October 22, 2019 10:19:09 AM

We had a situation with Hapag Lloyd who charged an import client a total of \$45,600 in demurrage on 6 containers on two separate bills of lading.. These were booked as door moves to customer's door in Georgia and arrived June 29, 2018. Both of these bills were put on Customs xray holds at the port of Savannah. The holds were removed on July 2, 2018, which was still within the allowed free time at the terminal.. What happened after that is what we believe to be excessive and unreasonable.. Hapag Lloyd explained that they were unable to find a trucker to pick the containers up so they just let them sit at the terminal and then demanded payment of \$45,600 demurrage without notifying anyone about these sitting at the terminal. It appeared there was no motive for them to move these out as they had a provision in their tariff that allowed this to happen.. Most of the carriers in the port of Savannah put containers on the rail to Atlanta Georgia if going near Atlanta. Calhoun Ga is 69 miles from Atlanta.. The whole point of making these bookings a door move was so Hapag Lloyd would make the delivery arrangements.. They completely failed on their obligation in this case, and we feel that this should be addressed since the FMC is investigating the demurrage and detention rules under the shipping act..

We have attached a copy of the demurrage invoices from Hapag Lloyd.. Am hoping that your findings in your investigations can help to eliminate the shipping lines' misuse of their authority and power they have over the importers in regards to demurrage and detention. The second attachment is a revised version in their attempt to mitigate the situation... The point of the whole thing is they shouldn't be allowed to bill demurrage if they don't meet their obligation of the booking..

Regards,

Lura Williams, LCB
Branch Manager
Western Overseas Corp
6435 Fain St Bldg B Suite B
Charleston SC 29406
843-572-1987 Phone
843-628-5969 Direct Line
843-572-2771 Fax
www.westernoverseas.com

Regards,

Lura Williams, LCB
Branch Manager
Western Overseas Corp

Hapag-Lloyd (America) LLC.
5515 Spalding Drive
Peachtree Corners, GA 30092



Hapag-Lloyd (America) LLC. - 5515 Spalding Drive - Peachtree Corners, GA 30092, USA

BEKAERT CORPORATION
1395 SOUTH MARIETTA PARKWAY
SUITE 100
MARIETTA, GA 30067
USA

ISSUING AGENT:
HAPAG-LLOYD (AMERICA) LLC
PEACHTREE CORNERS, GA 30092
USA

INVOICE NO.:

2116323637

PAGE 1 / 3
SEP. 10, 2018

CUSTOMER : 50419102

SHIPMENT 81507476 FCL/FCL
MOL EXPERIENCE 065E/210944

SAILING JUNE 26, 2018
ARRIVAL JUNE 29, 2018

FROM OROTINA, COSTA RIC VIA PUERTO LIMON, COST VIA SAVANNAH, GA, UNIT
TO CALHOUN, GA, UNITE

01 CONT. 20' X 8'6" GENERAL PURPOSE CONT.
HLBU 1109644

FREETIME	5.000 DAY	
FROM 2018-06-30 00:00	TO 2018-07-09 24:00	
DEMURRAGE DEST	160.00 USD 5.000 DAY	800.00 USD
FROM 2018-07-10 00:00	TO 2018-07-14 24:00	
DEMURRAGE DEST	180.00 USD 3.000 DAY	540.00 USD
FROM 2018-07-15 00:00	TO 2018-07-17 24:00	
DEMURRAGE DEST	180.00 USD 13.000 DAY	2340.00 USD
FROM 2018-07-18 00:00	TO 2018-07-30 24:00	
DEMURRAGE DEST	180.00 USD 1.000 DAY	180.00 USD
FROM 2018-07-31 00:00	TO 2018-07-31 24:00	
DEMURRAGE DEST	180.00 USD 14.000 DAY	2520.00 USD
FROM 2018-08-01 00:00	TO 2018-08-14 24:00	

01 CONT. 20' X 8'6" GENERAL PURPOSE CONT.
HLBU 1335934

FREETIME	5.000 DAY	
FROM 2018-06-30 00:00	TO 2018-07-09 24:00	
DEMURRAGE DEST	160.00 USD 5.000 DAY	800.00 USD
FROM 2018-07-10 00:00	TO 2018-07-14 24:00	
DEMURRAGE DEST	180.00 USD 16.000 DAY	2880.00 USD
FROM 2018-07-15 00:00	TO 2018-07-30 24:00	
DEMURRAGE DEST	180.00 USD 1.000 DAY	180.00 USD
FROM 2018-07-31 00:00	TO 2018-07-31 24:00	
DEMURRAGE DEST	180.00 USD 14.000 DAY	2520.00 USD
FROM 2018-08-01 00:00	TO 2018-08-14 24:00	

02 CONT. 20' X 8'6" GENERAL PURPOSE CONT.
HAMU 1073937 HAMU 1059250

All transports carried out by Hapag-Lloyd AG are subject to its General Conditions of Transport (which are available on request) provided that the services are not covered by Bill of Lading or Sea Waybill.

This invoice is issued on behalf of Hapag-Lloyd AG
Ballindamm 25 - D-20095 Hamburg

Hapag-Lloyd (America) LLC.
5515 Spalding Drive
Peachtree Corners, GA 30092



I N V O I C E N O.: 2116323637

FREETIME	5.000 DAY	
FROM 2018-06-30 00:00	TO 2018-07-09 24:00	
DEMURRAGE DEST	320.00 USD 5.000 DAY	1600.00 USD
FROM 2018-07-10 00:00	TO 2018-07-14 24:00	
DEMURRAGE DEST	360.00 USD 17.000 DAY	6120.00 USD
FROM 2018-07-15 00:00	TO 2018-07-31 24:00	
DEMURRAGE DEST	360.00 USD 14.000 DAY	5040.00 USD
FROM 2018-08-01 00:00	TO 2018-08-14 24:00	
TOTAL		25,520.00 USD =====

PAYMENT DATE: SEP. 10, 2018

FOR IMPORTS OR EXPORTS WITH NO CREDIT TERMS, RETURN THIS INVOICE WITH YOUR REMITTANCE TO:

* HAPAG-LLOYD (AMERICA) LLC. *
* 5515 SPALDING DRIVE *
* PEACHTREE CORNERS, GA 30092 *

ALL SHIPMENTS OF TILE MUST BE PAID WITH CERTIFIED FUNDS

FOR EXPORTS WITH CREDIT TERMS, RETURN THIS INVOICE WITH YOUR REMITTANCE TO:

* JP Morgan Chase TX1-0029 *
* HAPAG-LLOYD - Lockbox 978511 *
* 14800 FRYE Road, 2nd Floor *
* Ft Worth, TX 76155 *

PLEASE VISIT OUR WEBSITE AT WWW.HLAG.COM FOR TRACKING INFORMATION AND RELEASE.

SWB-NO. HLCUANR180574088

SHIPMENT	81507476	
16 PACKAGES		
19,520 KGM	25.000 MTQ	
CONTAINER HLBU 1109644		
16 PACKAGES	DRAMIX 3D - 65/60 BG - NW	19200 KG
19,520 KGM	25.000 MTQ	
CONTAINER HLBU 1335934		
	DRAMIX 3D - 65/60 BG - NW	19200 KG

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Hapag-Lloyd (America) LLC.
5515 Spalding Drive
Peachtree Corners, GA 30092



I N V O I C E NO.: 2116323637 PAGE 3 / 3

16 PACKAGES
19,520 KGM 25.000 MTQ

CONTAINER HAMU 1073937
16 PACKAGES
19,520 KGM 25.000 MTQ
DRAMIX 3D - 65/60 BG - NW 19200 KG

CONTAINER HAMU 1059250
DRAMIX 3D - 65/60 BG - NW 19200 KG

REFERENCES:
FOB FORWARDER (MTD) 8C2253/ROW
SHIPPER (MTD) 2020179739

INVP0201-014ED - Pdfletter

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Ballindamm 25 - D-20095 Hamburg

Hapag-Lloyd (America) LLC.
5515 Spalding Drive
Peachtree Corners, GA 30092



Hapag-Lloyd (America) LLC. - 5515 Spalding Drive - Peachtree Corners, GA 30092, USA

BEKAERT CORPORATION
1395 SOUTH MARIETTA PARKWAY
SUITE 100
MARIETTA, GA 30067
USA

ISSUING AGENT:
HAPAG-LLOYD (AMERICA) LLC
PEACHTREE CORNERS, GA 30092
USA

I N V O I C E NO.: 2116323423 PAGE 1 / 2
SEP. 10, 2018

CUSTOMER : 50419102

SHIPMENT 81561127 FCL/FCL
MOL EXPERIENCE 065E/210944 SAILING JUNE 26, 2018
ARRIVAL JUNE 29, 2018

FROM OROTINA, COSTA RIC VIA PUERTO LIMON, COST VIA SAVANNAH, GA, UNIT
TO CALHOUN, GA, UNITE

02 CONT. 20' X 8'6" GENERAL PURPOSE CONT.
HLXU 1244030 HAMU 1066769

FREETIME	5.000 DAY	
FROM 2018-06-30 00:00	TO 2018-07-09 24:00	
DEMURRAGE DEST	320.00 USD 5.000 DAY	1600.00 USD
FROM 2018-07-10 00:00	TO 2018-07-14 24:00	
DEMURRAGE DEST	360.00 USD 17.000 DAY	6120.00 USD
FROM 2018-07-15 00:00	TO 2018-07-31 24:00	
DEMURRAGE DEST	360.00 USD 9.000 DAY	3240.00 USD
FROM 2018-08-01 00:00	TO 2018-08-09 24:00	
TOTAL		10,960.00 USD =====

PAYMENT DATE: SEP. 10, 2018

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* 5515 SPALDING DRIVE *
* PEACHTREE CORNERS, GA 30092 *

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* HAPAG-LLOYD - Lockbox 978511 *
* 14800 FRYE Road, 2nd Floor *
* Ft Worth, TX 76155 *

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Hapag-Lloyd (America) LLC.
5515 Spalding Drive
Peachtree Corners, GA 30092



I N V O I C E NO.: 2116323423

PLEASE VISIT OUR WEBSITE AT WWW.HLAG.COM FOR TRACKING INFORMATION AND
RELEASE.

SWB-NO. HLCUANR180621773

SHIPMENT 81561127
16 PALLETS
19,520 KGM 25.000 MTQ

CONTAINER HLXU 1244030
DRAMIX 3D 65/60BG (P60X20KG)
NW19200

16 PALLETS
19,520 KGM 25.000 MTQ

CONTAINER HAMU 1066769
DRAMIX 3D 65/60BG (P60X20KG)
NW19200

REFERENCES:
FOB FORWARDER (MTD) 8C2254/ROW
SHIPPER (MTD) 2020179741